Accessibility statement

Welcome, this is an accessibility statement of Aalto University

This accessibility statement concerns the service wiki.aalto.fi and has been written/updated on 8 February 2023. The service is bound by the Act on the Provision of Digital Services (306/2019), which requires the accessibility of public online services.

The accessibility has been reviewed by an external expert organisation.

Conformance status of the digital service

Does not meet the critical accessibility criteria

Non-accessible content

1. Not covered by the legislation

- contents used for teaching in a limited group for a fixed period of time
- contents that are published in the system by users and other external parties and not produced, funded or monitored by the service provider
- maps that are not intended to be navigable (e.g. weather and topographic maps)
- files used by office software (e.g. doc, pdf, odt) published before 23 September 2018
- online contents archived before 23 September 2019
- video and audio recordings published before 23 September 2020

The service contains a large number of documents and visual materials that are difficult to transform into an accessible format.

3. The website is not yet fully compliant with the Act on the Provision of Digital Services (306/2019).

- **Perceivable: Pictures and graphical symbols**
  
  Non-accessible content and its shortcomings
  
  The service and its contents contain a large number of pictures and graphical symbols for which there is no alternative text or that have not been hidden from assistive technologies.
  
  Accessibility criteria not met:
  
  - 1.1.1 Non-text content

- **Perceivable: Vague section headings**
  
  Non-accessible content and its shortcomings
  
  The service user interfaces and contents do not comply with the WCAG recommendation for semantic heading hierarchy.
  
  Accessibility criteria not met:
  
  - 1.3.1 Info and Relationships

- **Perceivable: Problems with responsiveness**
  
  Non-accessible content and its shortcomings
  
  When scaling the user interface, the elements and contents do not comply with the settings, and the user interfaces are difficult to use.
  
  Accessibility criteria not met:
  
  - 1.4.10 Reflow

- **Perceivable: Problems with contrast**
  
  Non-accessible content and its shortcomings
  
  The user interface elements and contents of the service have plenty of problems with contrast.
  
  Accessibility criteria not met:
  
  - 1.4.3 Contrast (Minimum)

- **Perceivable: The text cannot be resized**
  
  Non-accessible content and its shortcomings
When resizing text, the change does not affect all user interface elements or contents. This problem occurs particularly when using mobile browsers.

Accessibility criteria not met:
• 1.4.4 Resize text

• Perceivable: Form fields without names

Non-accessible content and its shortcomings

The service has forms with text fields that have not been semantically linked to the field name that is visible on the screen. Such problems occur in, e.g. the People Directory as well as on the Advanced search and Profile pages.

Accessibility criteria not met:
• 1.3.1 Info and Relationships

• Perceivable:

Non-accessible content and its shortcomings

Accessibility criteria not met:
• Operable: Insufficient focus visible

Non-accessible content and its shortcomings

The focus indicator is poorly visible particularly to users with low vision.

Accessibility criteria not met:
• 2.4.7 Focus Visible

• Operable: Insufficient support for keyboard use

Non-accessible content and its shortcomings

All the interactive elements of the service cannot be accessed with a keyboard. Some of the elements cannot be activated using a keyboard although they can receive keyboard focus.

Accessibility criteria not met:
• 2.1.1 Keyboard

• Operable: Tab order

Non-accessible content and its shortcomings

On some pages, such as on the profile editing page and certain pop-up windows, the tab order does not correspond to the visual sequence of the contents.

Accessibility criteria not met:
• 2.4.3 Focus Order

• Operable: Skip links that do not work

Non-accessible content and its shortcomings

The Move to Contents (Siirry sisältöön) skip link of the service does not become visible when it receives keyboard focus. Skip links and the links for transferring between blocks do not work.

Accessibility criteria not met:
• 2.4.1 Bypass Blocks

• Operable:

Non-accessible content and its shortcomings

Accessibility criteria not met:

• Understandable: Multiple languages

Non-accessible content and its shortcomings
The user interfaces and contents often use a language that is different from the language defined for the page contents in its language attribute and no semantic language attribute has been defined for those contents.

Accessibility criteria not met:
  • 3.1.2 Language of Parts

• Understandable:

Non-accessible content and its shortcomings

Accessibility criteria not met:

• Robust: Interactive elements that do not work

Non-accessible content and its shortcomings

The service has multiple elements with roles or features that cannot be identified using assistive technologies. As a result, some features only work when using a mouse.

Accessibility criteria not met:
  • 4.1.2 Name, Role, Value

• Robust:

Non-accessible content and its shortcomings

Accessibility criteria not met:

Did you notice a shortcoming in the accessibility of our digital service? Please let us know and we will do our best to correct the situation.

By email:

max.osterman@aalto.fi

Supervisory authority

If you encounter any problems with accessibility on the website, first send your feedback to us, the website administrator. We will respond to your feedback within 14 days. If you are not satisfied with the response you have received from us, or if our response does not arrive within 14 days, you may file a complaint with the supervisory authority, which is the Regional State Administrative Agency for Southern Finland Opens in a new window. The website of the Regional State Administrative Agency for Southern Finland gives detailed instructions on how complaints are filed and processed.

Contact details of the supervisory authority

Regional State Administrative Agency for Southern Finland
Accessibility Monitoring Unit
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saavutettavus(at)avi.fi
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